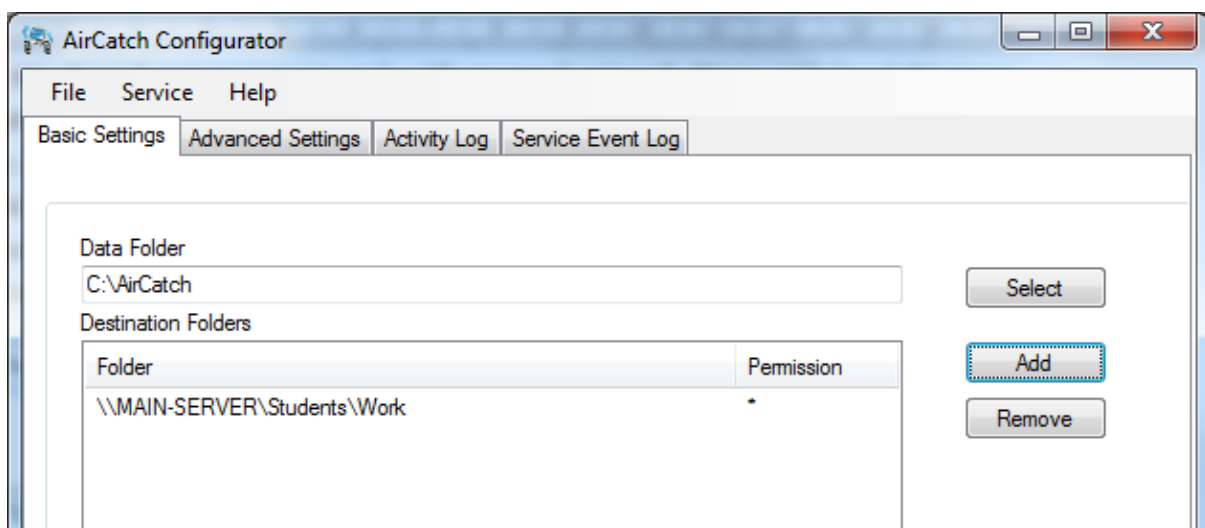
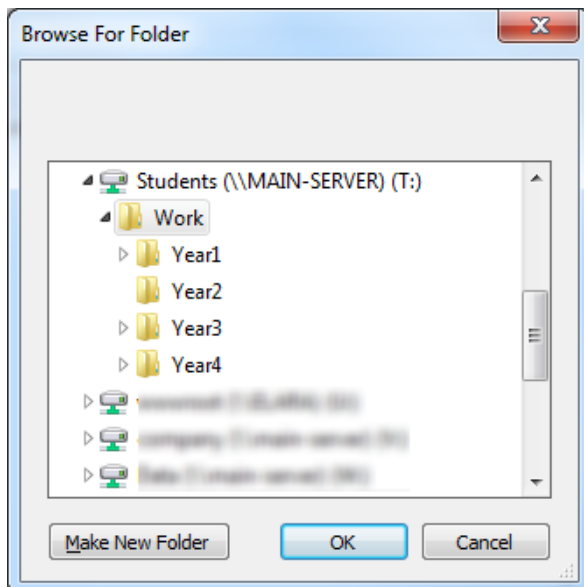


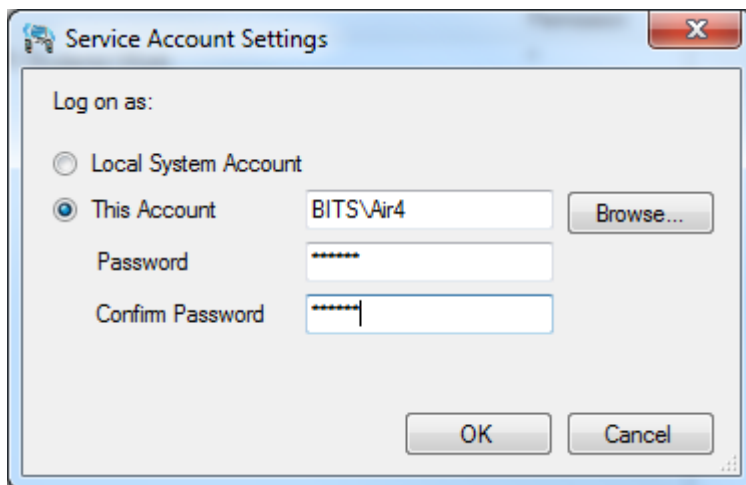
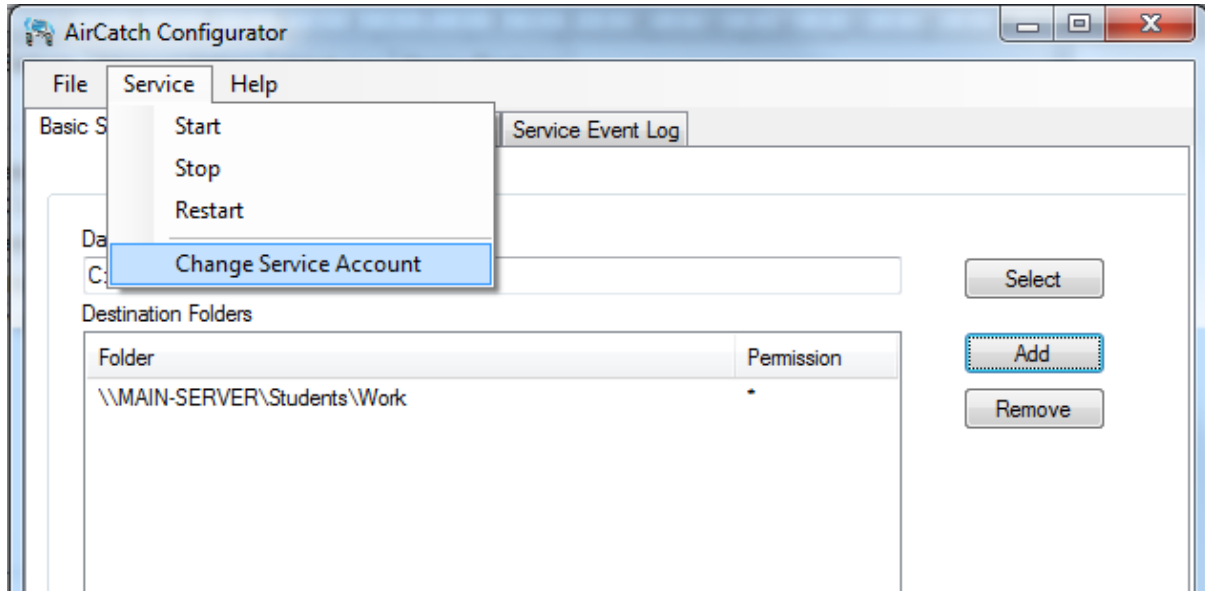
## Configuring AirCatch to Work With Network Folders

When configuring AirCatch to work with network drives or shares, such as those on a NAS box or a different server to the one the AirCatch software is installed on, there are two things to consider.

Firstly, Windows Services cannot work with mapped network drives, only local drives or UNC paths (those in the format \\server\share). When adding a network folder as a destination in AirCatch, you can either browse directly to the UNC path, or you can select a mapped drive. If you select a mapped drive, AirCatch will convert this to the correct UNC path. In the example below, we selected the 'Work' folder from the 'T' drive, which is actually a mapped drive to the 'student' share on 'main-server'. AirCatch will store and use the UNC path, not the mapped drive letter.



Secondly, the default account that the AirCatch Service runs under is LocalSystem. This account can only access local resources, so cannot be used when saving to network folders. In this situation, you need to change the AirCatch Service account. This can be done from the Service Menu in the AirCatch Configurator



From here you can select an account that has permissions to write to the network folder. When you click OK, the following steps are performed:

- 1) The account credentials are checked to ensure they are valid
- 2) The account is given the 'Log on As Service' permission
- 3) The account is added to the local machine Administrators group

The above steps ensure that the AirCatch Service will function correctly. If you use the standard Windows Services dialog to change the account, ensure that the new account selected is a member of the local machine Administrators group.