

OneStop MPSKey - Security FAQs

The Callisto Print Device Analyzer is designed to collect device information from networked printers and copiers, and to discover locally installed printers. **The Print Device Analyzer is a read only tool. At no point does it write any information or make any changes to any device it connects to.**

General

What protocols does the Print Device Analyzer use?

The Print Device Analyzer uses the Simple Network Management Protocol (SNMP). This is an industry standard protocol used to set and retrieve information from network enabled devices. If locally installed printer detection is enabled, then the Print Device Analyzer will use standard Windows API's to connect to a remote PC

Networked printers and copiers

What information does the Print Device Analyzer collect?

The IP address, MAC address, device description, consumable usage and meter reading information are collected. No other information is retrieved from the device.

How is this information stored?

The information is stored in a standard CSV file, which can be viewed by the customer.

Is any information sent anywhere?

No, retrieved information is stored on the Print Device Analyzer key

Is anything installed on the PC running the Print Device Analyzer?

No, the Print Device Analyzer software is completely self contained. No files are copied, or information are copied to the host PC.

Locally installed printers

Why do I need to supply an Administrator password to discover locally installed printers?

The Print Device Analyzer uses standard Windows APIs, and follows the Windows security model, and therefore requires a user id and password with suitable access rights.

Is this password stored?

No, the password is not stored on the Print Device Analyzer key or the host PC.